

The Grainstore at Bolesworth - Terms & Conditions

Please review the Terms & Conditions carefully. By proceeding with the booking, you confirm that you have read, understood, and agree to abide by the Terms & Conditions set out by The Grainstore at Bolesworth:

1. Booking & Payment Terms

- The Grainstore can be booked online, by phone, or via email. Your booking is confirmed once you receive a confirmation email.
- A deposit will be required at the time of booking, with the amount and due date clearly stated.
- Full payment is required 7 days prior to your booking. If your booking is made less than 7 days in advance, payment must be made 48 hours before the event. Failure to pay by the deadline will result in cancellation, and the payment will be forfeited.
- Accepted payment methods include: Credit Card and Bank Transfer.

2. Cancellation & Refund Policy

- If you cancel more than 7 days before your event, you will receive a full refund. Alternatively, you may reschedule once to a new date free of charge.
- For cancellations made with less than 48 hours notice before the booking date, you are not eligible for a refund and the full amount charged.
- If Bolesworth needs to cancel your booking due to force majeure or maintenance issues, we will offer a full refund or a transfer to an alternative date.
- Rescheduling is permitted only once.

3. Usage of the Space

- The Grainstore is available for meetings and workshops. Loud music, parties, or any disruptive activities are not permitted.
- The maximum capacity is:
 - Boardroom (Theatre Style): Up to 16 attendees.
 - Boardroom (Boardroom Style): Up to 10 attendees.
 - Breakout Meeting Room: Up to 6 attendees.
 - Total venue capacity: 30 attendees.
- The Grainstore is booked exclusively, ensuring no other events will take place simultaneously.

4. Access & Availability

- The Grainstore is available for use from 09:00 to 17:00. Requests for extended hours must be made during booking, and additional charges apply at £50 for each additional half hour.
- A 30-minute setup and take-down period will be provided at no additional cost.
- A Bolesworth staff member will greet you upon arrival and be available throughout the day if needed.

5. Facilities & Equipment

- The hire includes: furniture, AV equipment, Wi-Fi, kitchen facilities, air conditioning, use of two toilets and a shower room available by prior arrangement.
- Catering can be arranged through Bolesworth Events or brought in externally. Catering services are available at an additional cost—contact us for options and pricing.

6. Client Responsibilities

- Clients are responsible for any damage caused to the venue or equipment during their booking.
- Smoking or vaping is strictly prohibited inside The Grainstore.
- The application of adhesives or any items to the walls is not allowed.

7. Insurance

- The client is solely liable for any damage, loss of property, or injury that occurs during the hire of the venue.

8. Food & Beverage

- The Grainstore is hired on a dry-hire basis. You are welcome to bring external catering or arrange it through us.
- Alcohol may be consumed responsibly on the premises, within reasonable quantities. It is the client's responsibility to ensure that alcohol is consumed in moderation and that guests are fit to drive home safely.

9. Force Majeure

- Bolesworth is not responsible for cancellations or interruptions due to unforeseen events beyond our control, such as natural disasters or government restrictions.

10. Conduct

- Bolesworth reserves the right to terminate any event if there is unacceptable behaviour or breach of these terms.

11. Data Protection

- We comply with GDPR regulations. Any personal data collected will be handled in accordance with our privacy policy, ensuring your information is securely stored and only used for booking and related purposes.

12. Termination

- Bolesworth reserves the right to terminate this agreement in cases of non-payment or breach of these terms.

13. Governing Law

- These terms are governed by the laws of England and Wales, and any disputes will be subject to the jurisdiction of the courts in this region.